

Using Your SLS Members Area Account

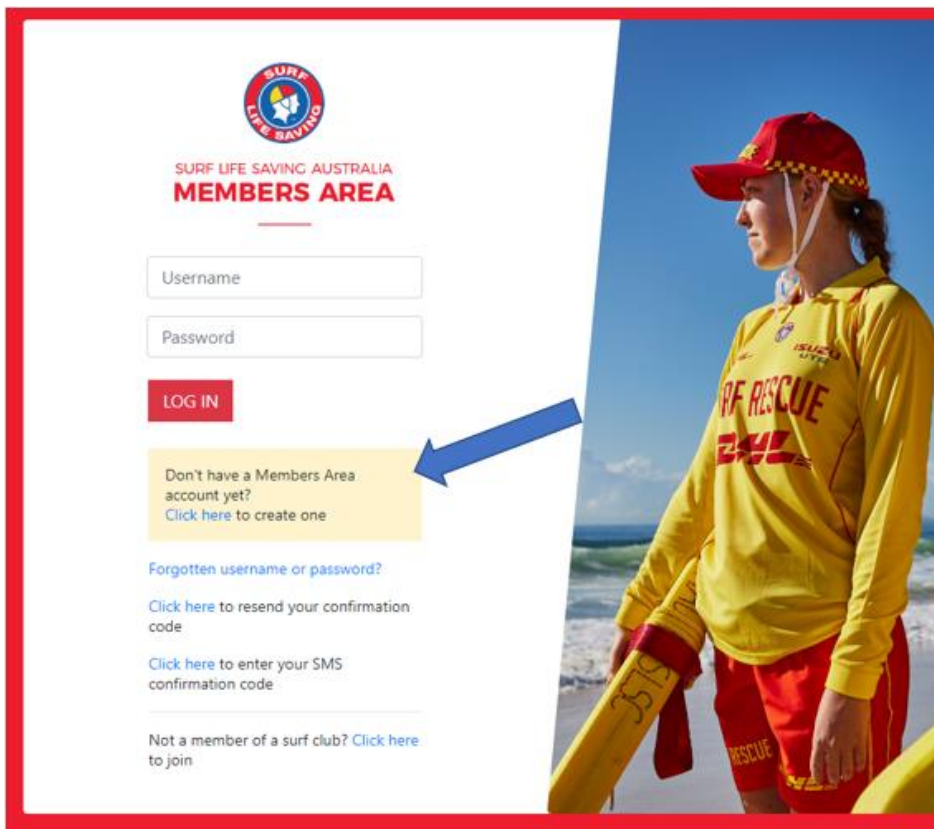
User Accounts

When you apply for membership at a lifesaving club you create a membership profile for yourself and (if applying for a family) a profile for each of your family members. Remember, each individual person fits into their own membership category with their own individual membership profile and Member ID number. Each of these profiles can be grouped together to form a Family Group with the Primary Contact for that group being the person who completed the original application (usually a parent/guardian). This allows the Primary Contact (who has already created an SLS Members Area account for themselves) to complete annual membership renewals or transfer all members of the family group to another organisation with one login (even if the family members within that Family Group have created their own SLS Members Account).

If each person in the Family Group has created their own SLS Members Area account they can access their own membership details, enrol in courses, complete e-learning and access award and patrol information. The Primary Contact cannot perform these actions for any member other than themselves using his/her login details. It is recommended members aged 13+ create their own SLS Members Area account.

Creating a Members Area Account

1. Browse to <https://members.sls.com.au>
2. You will see the option to create an Account highlighted in yellow



3. Enter the compulsory details: -

- First Name
- Last Name
- Date of Birth
- Gender
- Select Identity Confirmation Method, either email or mobile number, to which a unique code/or link will be sent. The email or mobile you use must be the same as the email/mobile in the National Membership database (Surfguard).
Note: Many parents have used their own email/mobile details for their children's membership profiles when they first applied for membership. If you are creating an account for your child, you should check their membership details so you use the correct email/mobile details.
- Create Username & Password
 - You should click "Check" to make sure the Username has not already been taken.
 - Your password cannot contain your first name, surname or username. It must be 6-12 characters in length, and must contain at least one letter and at least one number. It cannot contain any of the following symbols: - ' , + ? # " * \ & \$%

4. Activating your Members Area Account

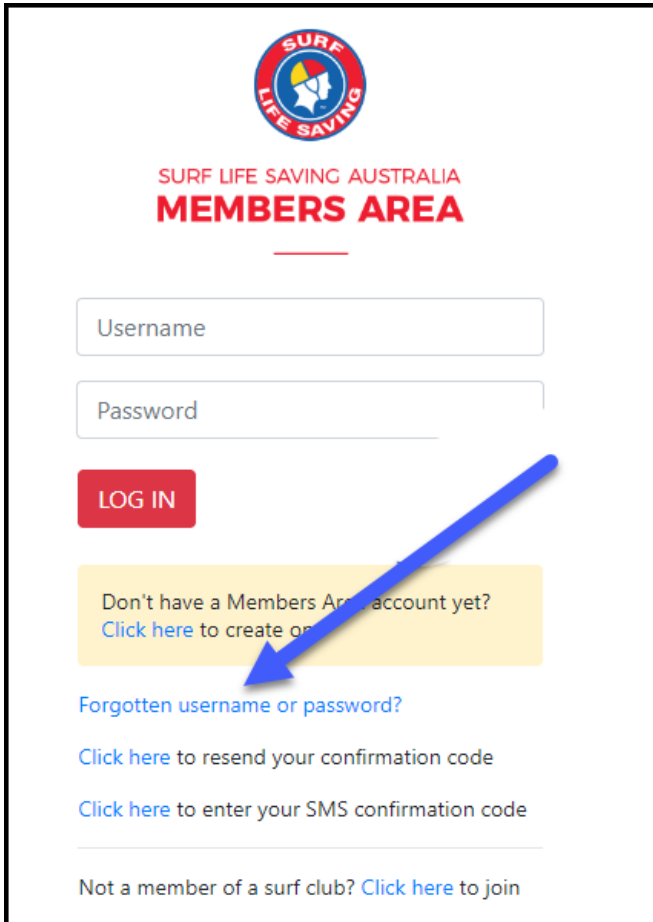
To ensure privacy and security, all accounts must be activated before they can be accessed. You will receive a confirmation code/ link by either email or SMS depending on the choice you made earlier.

- **Email Activation** – you will receive an email with a link to activate your account. To activate either click the link or copy & paste the link into your web browser
- **Mobile Activation** – the next screen displayed will ask you to enter your username and password exactly as you chose it earlier, followed by the confirmation code you receive by SMS.

5. If you do not receive an SMS or Email, please click the "Resend Your Confirmation Code" option on the Members Area home page <https://members.sls.com.au>

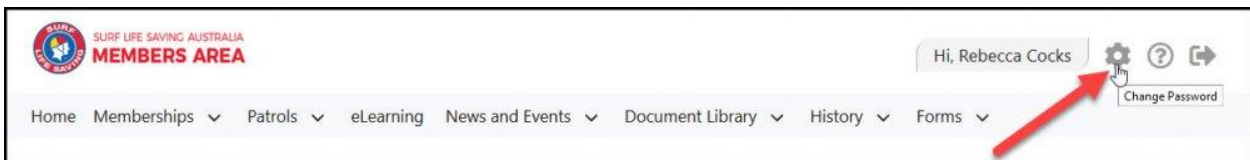
Forgotten Username or Password

If you forget either your Username or Password, click the reminder link on the login screen. Select either Email or SMS to receive your Username & / or Password and enter your First Name and Date of Birth

A screenshot of the Surf Life Saving Australia Members Area login page. At the top is the Surf Life Saving Australia logo. Below it, the text "SURF LIFE SAVING AUSTRALIA MEMBERS AREA" is displayed. There are two input fields: "Username" and "Password". A red "LOG IN" button is positioned below the fields. A yellow box contains the text "Don't have a Members Area account yet? Click here to create one". A blue arrow points from the "LOG IN" button area down to the "Click here to create one" link. Below the yellow box are three links: "Forgotten username or password?", "Click here to resend your confirmation code", and "Click here to enter your SMS confirmation code". At the bottom, there is a link: "Not a member of a surf club? Click here to join".

Updating Your Members Area Password

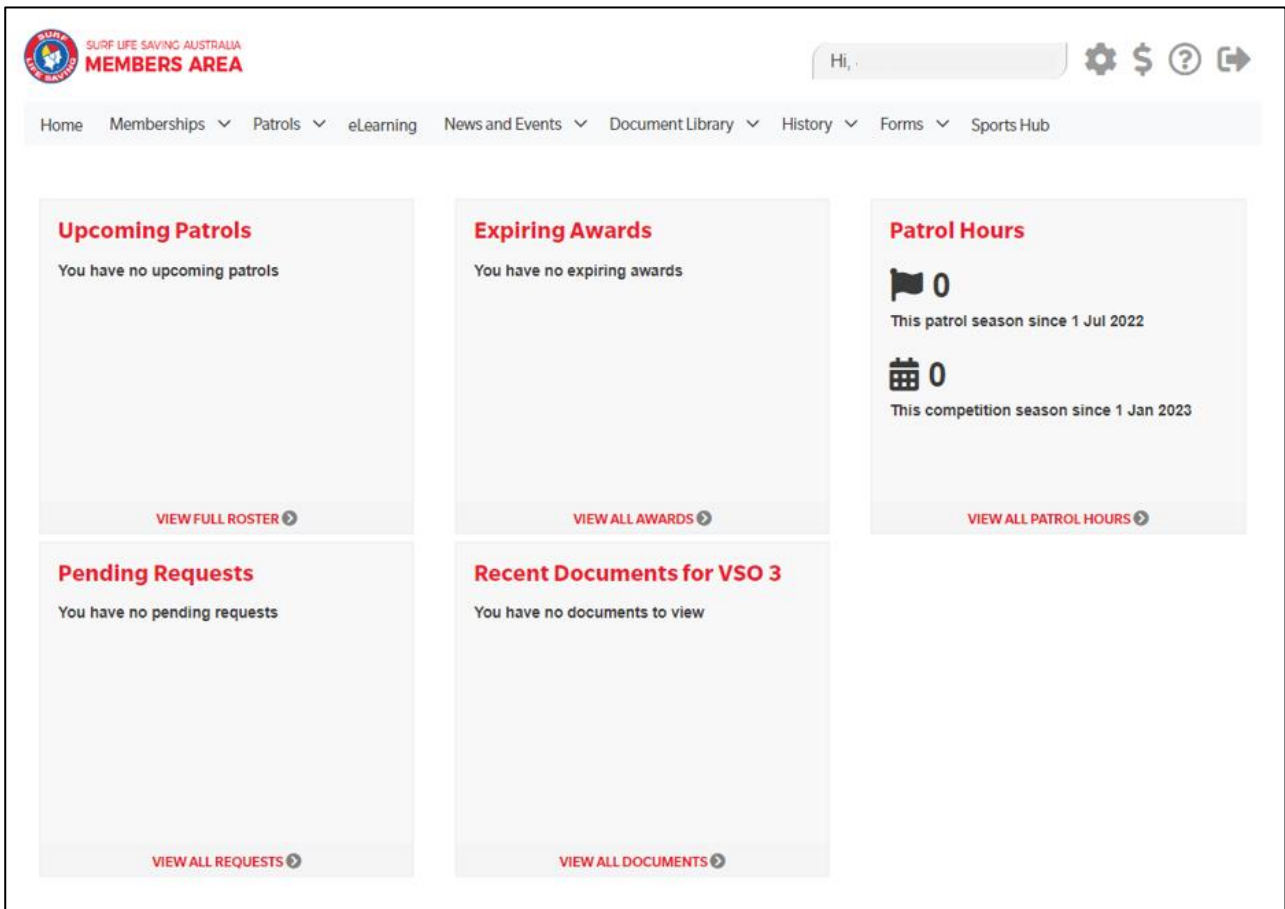
Once you have logged in with your temporary password you can always change your Password by clicking the Settings icon at the top right of the screen.

A screenshot of the Surf Life Saving Australia Members Area user interface. At the top left is the Surf Life Saving Australia logo and the text "SURF LIFE SAVING AUSTRALIA MEMBERS AREA". On the right, there is a user profile area with the text "Hi, Rebecca Cocks" and a settings gear icon. A red arrow points to the settings gear icon. Below the gear icon are three icons: a question mark, a refresh icon, and a "Change Password" button. At the bottom, there is a navigation menu with the following items: "Home", "Memberships", "Patrols", "eLearning", "News and Events", "Document Library", "History", and "Forms".

Home

Once you have logged in to your SLS Members Area account you will see your 'Home' page which is a dashboard that highlights key information relating to the member, including:

- Upcoming patrols
- Expiring Awards
- Patrol Hours
- Pending Requests

A screenshot of the SLS Members Area dashboard. The page has a header with the SLS logo and "MEMBERS AREA" text. A navigation menu includes Home, Memberships, Patrols, eLearning, News and Events, Document Library, History, Forms, and Sports Hub. The main content area is divided into five cards: "Upcoming Patrols" (0), "Expiring Awards" (0), "Patrol Hours" (0 for patrol season since 1 Jul 2022, 0 for competition season since 1 Jan 2023), "Pending Requests" (0), and "Recent Documents for VSO 3" (0). Each card has a "VIEW ALL" link at the bottom.

MEMBERS AREA

Hi, .

Home Memberships ▾ Patrols ▾ eLearning News and Events ▾ Document Library ▾ History ▾ Forms ▾ Sports Hub

Upcoming Patrols
You have no upcoming patrols
[VIEW FULL ROSTER](#)

Expiring Awards
You have no expiring awards
[VIEW ALL AWARDS](#)

Patrol Hours
0
This patrol season since 1 Jul 2022
0
This competition season since 1 Jan 2023
[VIEW ALL PATROL HOURS](#)

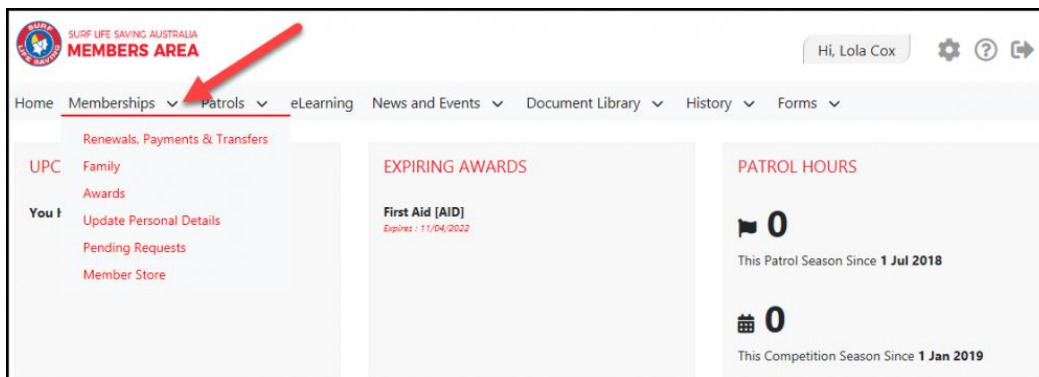
Pending Requests
You have no pending requests
[VIEW ALL REQUESTS](#)

Recent Documents for VSO 3
You have no documents to view
[VIEW ALL DOCUMENTS](#)

Memberships

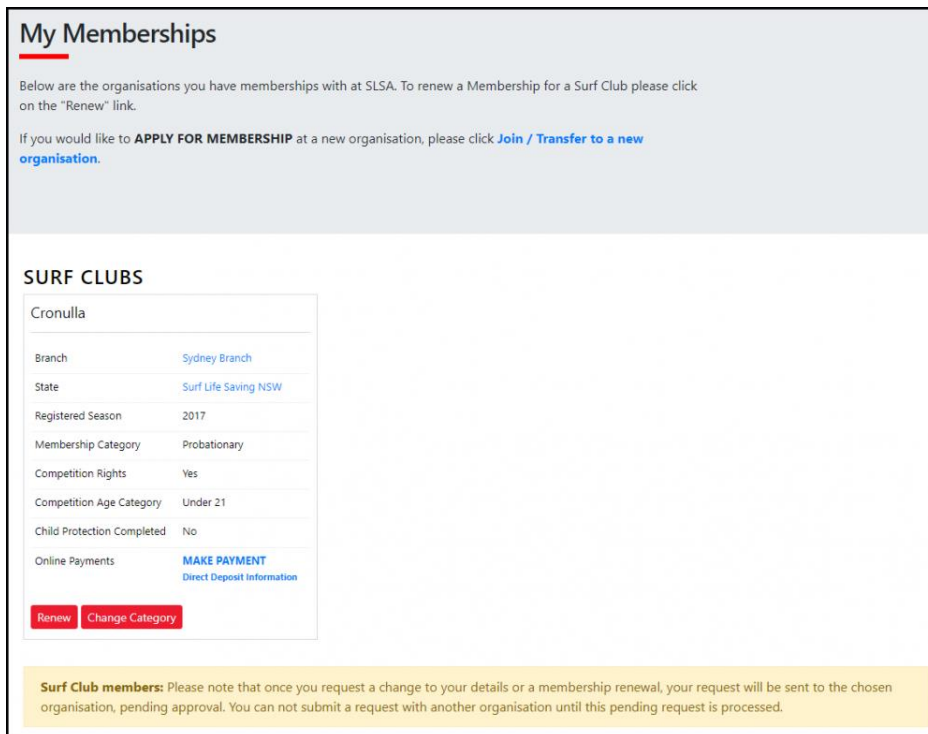
The Membership tab drop-down includes the following options:

- Renewals, Payments & Transfers
- Create & Manage Family Groups
- View Award Details
- Update Personal Details
- View Pending Requests
- Access the Member Store



Renewals, Payments & Transfers

On this screen a member will be able to view organisations they currently hold membership at, request a transfer to another organisation and make a payment to the selected organisation.



Renew Membership

1. Click 'Renew'
2. Check the Season field shows the correct renewal season.
3. Review your membership profile and make any necessary changes
4. Tick the appropriate declarations boxes
5. Click 'Submit'
6. If your submission is successful a confirmation screen will display advising the renewal request is pending approval by the club.
7. If you wish to make a payment to your club click the words '*click here if you wish to pay online*' and the system will direct you to the SLSA Payment Gateway

Join/Transfer to a New Organisation

To apply to join or transfer to a new organisation click '*Join/Transfer to a new organisation*' link on the Memberships screen. To join a surf club or to transfer to a different club, choose the first option. You will then be required to choose from the following three transfer options: -

- **Full Transfer (Leave your current club)** – means moving your membership to a different surf club. Once your application is approved, you will no longer be a member of your current club. If you select this option and are presently a member of more than one club, you will be asked to select the club you wish to leave.
- **Competition rights transfer** – Keep your membership at your current club(s) but move your competition rights to a new club. You will then have dual membership.
- **Non-competition rights transfer** – Join another club, while keeping your membership and your competition rights at your current club. You will then have dual membership.

Note: This transfer facility merely initiates the transfer process. The transfer itself depends on endorsement from your current club, the new club and Life Saving Victoria approval.

Family Group Transfer

The Primary Contact of the Family Group should login their SLS Members Area account then:

- Select 'Family' from the 'Memberships' drop-down menu.
- When Family Group Details come up click 'View/Edit' which will bring up your Member Listing.
- Select '*Join/Transfer to a new Club*' at the bottom of the red buttons on the right hand side of the page.
- You will then be asked which club you wish to transfer to. You must tick each member of your family you wish to transfer.
- Update any of your personal information if required and 'Submit'.

Online Payments

Members can pay for a range of transactions, including: Membership, Gym, Courses & Training Manuals, Merchandise, Lockers and Functions. Each Club determines the forms of payment they accept and may include: – Cash, cheque, online payments via the SLSA Payment Gateway, Direct Deposits or EFTPOS facility.

Change Membership Category

If a member believes they are eligible for a change in membership category due to their age or years of patrol service they can submit an online request to Change their membership category. Once the change category is submitted a pending request will be sent to your Club for approval. The change will not occur until the request has been approved

Links to 'How to Renew' User Guides for Club Members

Below are links to access small user guides that clubs can distribute to members to assist them in how to renew membership via the Members Area.

User guide for Individual Renewal

[Link text](#)

User guide for Family Renewal

[Link text](#)

Family Groups

From the 'Memberships' tab drop-down select 'Family'

1. Creating a Family Group

1. Click 'Create Family Group' and type in a Family Group name eg: Smith Family
NOTE: You (the primary member) are automatically placed in the family group so you only need to add your other family members.
2. Type in the First Name, Last Name & DOB of a family member that you wish to add to our Family Group, tick the box Include Archived Members and click Search.

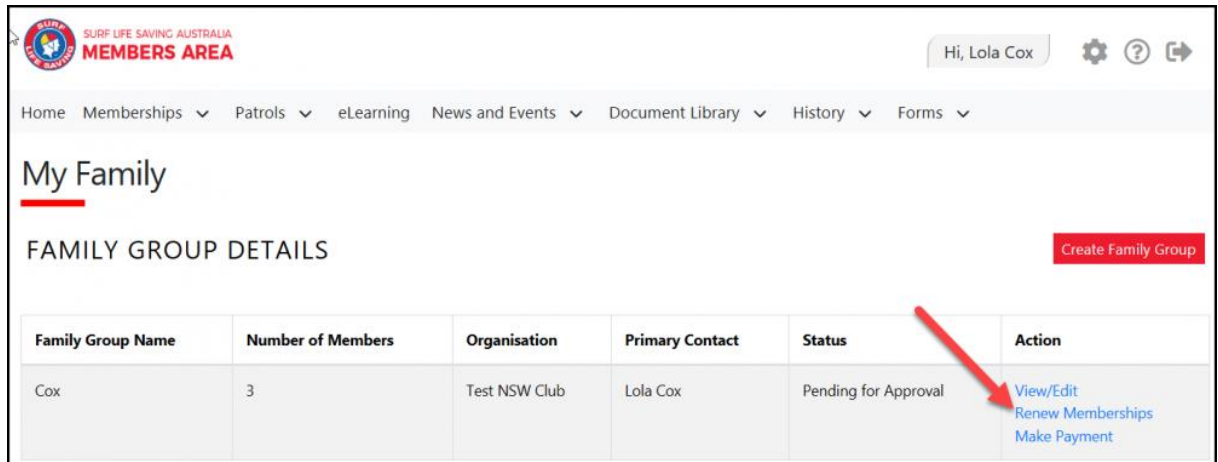
NOTE: For privacy reasons, you will need to match exactly each person searched to be able to add them to your Family group. If you are having difficulty finding your family members, contact your club who can assist. You are unable to add a family member to the Family Group if they are not yet members of the Club.

3. If the system locates your family member they will be displayed in the Available Members on the left-hand side. Highlight the name and using the > arrow key to move them over to the Selected Members on the right-hand side. Repeat as necessary for additional family members.
4. Scroll to the bottom of the screen and click 'Submit'.
5. Refresh your screen and you will now see that your family group has been created.

<https://youtu.be/Bp889I5xZLs>

2. Renew Family Membership

1. Under Actions, click 'Renew Memberships'



The screenshot shows the 'My Family' section of the Surf Life Saving Australia Members Area. It features a table with the following data:

Family Group Name	Number of Members	Organisation	Primary Contact	Status	Action
Cox	3	Test NSW Club	Lola Cox	Pending for Approval	View/Edit Renew Memberships Make Payment

A red arrow points to the 'Renew Memberships' link in the Action column of the table.

2. Tick the checkbox located to the Left of each members name

NOTE: Check box will not appear against members who are already registered for the selected season or have already submitted an online renewal form.

3. Tick the box to agree to the SLSA Membership Declaration
4. Click 'Submit'
5. Upon submitting your Family Groups membership renewals the system will give the Primary Family Group user the option to update\share data with the family group. If you need to update a family group members address, phone, email and/or emergency details click on the corresponding checkbox.
6. Click Yes or No
7. Once submitted you will be given the option to make an Online Payment

NOTE: you can pay for the whole family in one payment. The payment will be recorded against the primary member who was logged into the Members Area.

3. Add Another Existing Member to a Family Group

1. Under Actions, click 'View/Edit'
2. Click 'Add New Member'
3. Repeat steps 2 -5 in Creating A Family Group details listed above

4. Add Another Existing Member to a Family Group as a Primary Contact

1. Under Actions, click 'View/Edit'
2. Click 'Add New Primary Contact'
3. Repeat steps 2 -5 in Creating A Family Group details listed above

5. Join a Brand-New Member to the Organisation and Add Them to a Family Group

1. Under Actions, click 'View/Edit'
2. Click 'Join New Person & Add'
3. A pop up message will display advising that you will be directed to 'Join Surf Life Saving. Are you sure?' Click OK
4. You will then fill in the fields (first name, DOB etc) of the new member of the family that you wish to join up to your club and add to your family group.
5. Complete the pre-filled membership form (if need be), tick the declaration boxes at the bottom of the form and click the 'submit'.
6. A pending request for 'new club membership' and 'join member to a family group' will be sent to the club for approval.

6. Join/Transfer a Family Group to a new Organisation

1. Under Actions, click 'View/Edit'
2. Click 'Join/Transfer to a New Club'
3. The system will ask you to 'select your situation'. In most cases, you would tick the checkbox 'I want to join a surf club or transfer to a different surf club'.
4. Select the State, Branch and Club/Organisation name of the club that you wish to transfer to (from the available drop-down boxes).
5. Tick the checkbox for the members of the family that you wish to transfer.
6. Select the type of transfer required, Full Transfer, Competition or Non-Competition transfer
7. To finalise the process, tick the declaration boxes at the bottom of the screen and click the 'submit' button.

7. Dissolve a Family Group

1. Under Actions, click 'View/Edit'
2. Click 'Dissolve Family Group' – The system will send a request to your club and will display in the Family Group as 'Pending Request-Dissolve Family Group' Note: The group will not be dissolved until endorsed by your club.
3. Once approved the Primary member of the dissolved group will receive an email advising of the action taken.

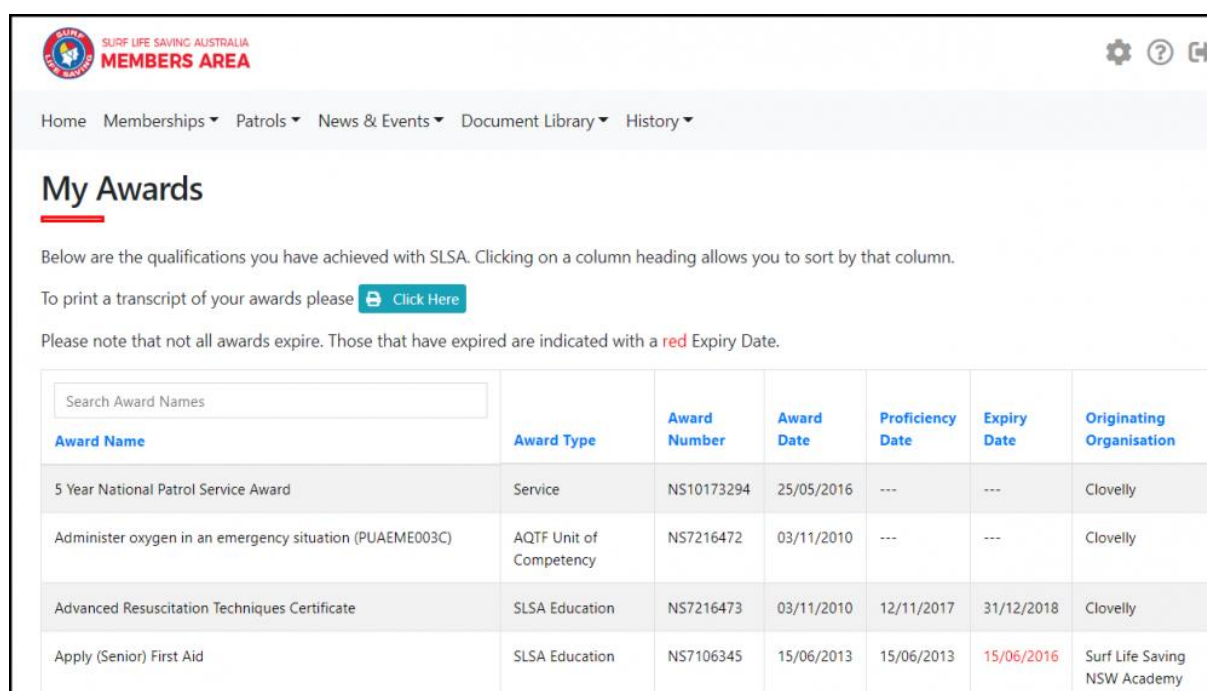
Additional Family Group Information


- A Family Group is a grouping of people in one club for the purposes of data management where it is assumed the primary member(s) in control of the group have some legal standing to manage the Group.
- Family Groups consist of Primary member(s) who can manage the group and standard members who can be managed in the group.
- A Family Group can only exist where there is at least one Primary and one Standard member.

- A Primary member must be over 18 years old.
- Family Groups can only be created by members 18 years and over
- Email notifications will be sent when a person is demoted or removed from a group.
- Clubs must approve all requests initiated from the Family Groups area via Pending Requests in Surfguard
- Club Officers can manage the groups and perform all other family group functions from within Surfguard.
- You can be a member of more than one family group in one club
- Any disputes or issues around the creation, data management or dissolution of a group should be raised with your Club in the first instance.
- All users of the Members Area automatically agree to abide by all SLSA and State / Branch and Club Terms of Use, Privacy and other Policies, Regulations and guidelines.
- The use of family groups in the Member Area is not compulsory.

Awards

- Members can view all their SLSA awards.
- If a member is not proficient in an award it will be flagged in red with the award expiry date.
- This page can be filtered by all the primary headings or a member can use the search function to find a specific Award.
- A member can also print a full transcript of their awards.



 SURF LIFE SAVING AUSTRALIA
MEMBERS AREA

Home Memberships Patrols News & Events Document Library History

My Awards

Below are the qualifications you have achieved with SLSA. Clicking on a column heading allows you to sort by that column.

To print a transcript of your awards please [Click Here](#)

Please note that not all awards expire. Those that have expired are indicated with a **red** Expiry Date.

Award Name	Award Type	Award Number	Award Date	Proficiency Date	Expiry Date	Originating Organisation
5 Year National Patrol Service Award	Service	NS10173294	25/05/2016	---	---	Clovelly
Administer oxygen in an emergency situation (PUAEME003C)	AQTF Unit of Competency	NS7216472	03/11/2010	---	---	Clovelly
Advanced Resuscitation Techniques Certificate	SLSA Education	NS7216473	03/11/2010	12/11/2017	31/12/2018	Clovelly
Apply (Senior) First Aid	SLSA Education	NS7106345	15/06/2013	15/06/2013	15/06/2016	Surf Life Saving NSW Academy

Update Personal Details

- At any time, members can submit a request to update their personal details. eg. Email, mobile or address details change. The request will generate a pending request for their club to approve in SurfGuard.
- If the member submitting the details is a primary contact of a family group they will be prompted to update the details for other family members. The primary contact will be asked what data to update with other family members and will be required to tick the boxes for the data they want to have updated in their family group members profiles.

Share data with Family Groups


Family Group Name: Cocks Family

Family Group Organisation: Clovelly SLSC

First Name	Last Name	DOB	Membership Status	Membership Category	Season	Update Address Fields?	Update Phone?	Update Email?	Update Emergency Details with your profile values?
Patrick	Cocks	12/08/1999	Active	Active (15-18 yrs)	2015	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Damien	Cocks	18/02/1961	Active	Active (18yrs and over)	2015	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Pending Requests

Any request requiring approval by a club Officer, such as Membership renewal, update personal details, change membership category, new family group or transfer requests are listed in this section.



SURF LIFE SAVING AUSTRALIA
MEMBERS AREA

Hi, Rebecca Cocks ⚙️ ? ↻

Home Memberships ▾ Patrols ▾ eLearning News and Events ▾ Document Library ▾ History ▾ Forms ▾

Pending Requests

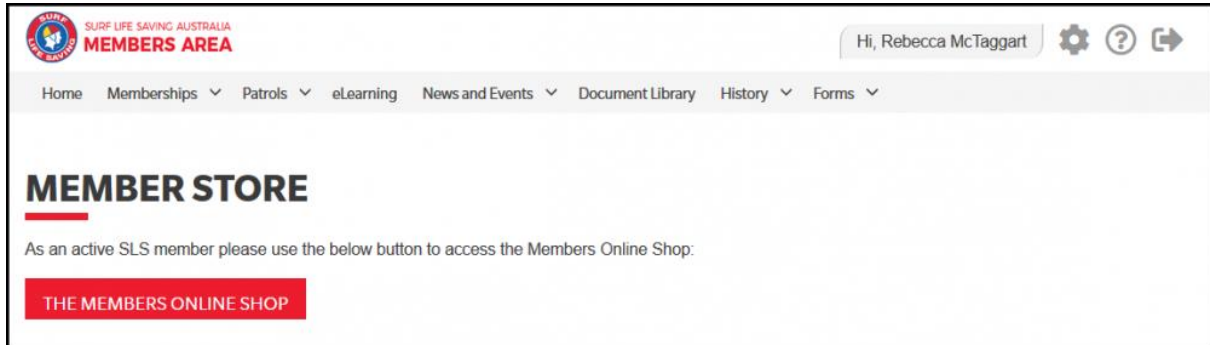
Below are your current pending requests. When you perform an action such as renewing your membership, updating your personal details, or applying for new membership at a surf club, your request is sent to the relevant organisation, pending their approval. While these requests are still pending, they will be displayed here. Once processed, you will still be able to view a record of them by visiting [Requests](#).

Club	Type	Created Date	Created By	Comments	Status	Action
Clovelly	Renew Club Membership. Update Personal Details	09/05/2019	Rebecca Cocks	No Comments	Pending	Cancel Requests

Member Store

All Members

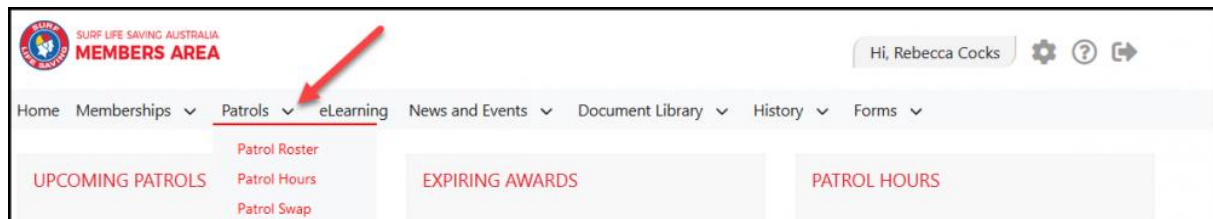
A range of SLSA merchandise is available for all registered members to purchase in the members store.



Patrols

Active patrol members can use the Patrol tab to:-

- View patrol hours accumulated,
- Check their patrol roster (if this function is used by your club) and
- Request or accept patrol swaps for a patrol at their club.



Patrol Roster

The Patrol Roster sub-tab enables members to:-

- View their patrol roster by date, organisation, patrol team or patrols where a member has confirmed a swap.
- View their patrol dates on a personalised calendar
- Create a request for a "Swap" to do a patrol you are not able to do.
- Details of upcoming and/ or past patrol roster for the selected season

My Patrol Roster

Display Options

Patrol Season:

Group By: Date Organisation Patrol Team

Display only patrol where I'm substituting for someone else

Below are details of your upcoming and/or past patrol roster for the selected season.

Date/Organisation	Time	Team/Position		
Sat 06/10/2018 Clovelly	09:00 - 13:00 4 hours	Team 13 Bronze Member	Rostered	I need a substitute
Sun 04/11/2018 Clovelly	09:00 - 13:00 4 hours	Team 13 Bronze Member	Rostered	I need a substitute

Patrol Hours

The Patrol Hours sub-tab enables members to: -

- Access full details on all patrol hours entered in Surfguard
- Find out exactly how many patrol hours they have completed for specific dates eg Competition year.

My Patrol Hours

Display Options

Last Year This Year

CLOVELLY

Date	Time	Hours	Patrol Info
Mon 01/01/2018	09:00 - 13:30	4.5	Rostered (Team 9)
Sun 07/01/2018	08:30 - 13:30	5	Rostered (Team 13)
Sat 27/01/2018	13:30 - 18:00	4.5	Rostered (Team 13)
Sat 03/02/2018	13:30 - 18:00	4.5	Voluntary (Team 4)
Sun 18/02/2018	08:30 - 13:30	5	Rostered (Team 13)

Total: 23.5 patrol hour(s)
5 records displayed.

Patrol Swaps

Patrol swaps enables members to indicate when they will be unable to attend a patrol and can invite other club members to swap for them. Club members can also accept to swap for another member who is unable to patrol. The Patrol swap performs the following: –

1. Displays an invite to eligible members in the club that a member needs a swap.
2. Enables a member to view swap requests they are eligible to perform based on the Awards they hold.
3. Enables members to confirm they can do a swap for another member.
4. Sends a notification email when a swap has been accepted

Getting Started

To use the Patrol Swap function members need to: -

1. Have a Members Area account – for more information on creating a Members Area account
2. Be in a Patrol Team and meet the Award requirements of the position they hold in the Patrol team.
3. Be rostered for Patrols for a date/s in the future
4. Meet any other club By-Laws relating to patrol swaps.

How to Request a Swap in a Patrol Roster

If a member is rostered for a patrol in the future and they need to get a swap they will see the following screenshot. They would need to click 'I need a substitute'. A pop up will appear 'Do you want to request a substitution for this patrol?' Click 'OK'.

My Patrol Roster

Display Options

Patrol Season:

Group By: Date Organisation Patrol Team

Display only patrol where I'm substituting for someone else

Update

CLOVELLY

Patrol Team: Team 13
Position: Bronze Member

Sat 06/10/2018	09:00 - 13:00 (4 hrs)	Rostered	I need a substitute
Sun 04/11/2018	09:00 - 13:00 (4 hrs)	Rostered	I need a substitute

The screen will now update and display as 'Requesting Substitute'.

CLOVELLY			
Patrol Team: Team 13			
Position: Bronze Member			
Sat 06/10/2018	09:00 - 13:00 (4 hrs)	Requesting Substitute	
Sun 04/11/2018	09:00 - 13:00 (4 hrs)	Rostered	I need a substitute

How to View the Status of a Swap Request or Cancel the Request

At any time a member can check the status of a requested swap by clicking "Substitutions" from the drop down. The screenshot below shows:-

1. A Patrol that still requires a swap.
2. How to cancel the request for a swap.

Substitutions				
Patrol Season:	2018/2019			
Group By:	<input type="radio"/> Date <input type="radio"/> Organisation <input checked="" type="radio"/> Patrol Team			
	Update			
Below are details of your upcoming patrols for which you've requested for substitution				
Club: Clovelly				
Patrol Team: Team 13				
Position: Bronze Member				
Date	Time	Status	Person/sub, Agreed, Contact	Actions
Sat 06/10/2018	09:00 - 13:00 (4 hrs)	Requesting Substitute		Remove

How members can see who needs a Swap and how to accept the Swap

To view who needs a swap login to the Members Area > Patrols tab > Patrol Swaps. Scroll down until you see the section 'Below are details of patrols that other members have identified as needing a substitute'. You will then be able to view who requires a swap including the date, time, Member, Team, Position and the option to confirm that you can do the swap. To accept the patrol click 'I can do this'. A pop up will appear 'Do you want to accept the substitution request on this patrol?' Click OK. Once accepted the patrol will no longer display in the section 'details of patrols that other members have identified as needing a substitute'.

Below are details of all patrols that other members have identified as needing a substitute				
Club: Test NSW Club - TEST				
Patrol Team: IT Dept Best Team				
Date	Time	Member	Position	Actions
Sat 30/06/2018	09:00 - 10:00 (1 hrs)	Travis Klerck	Patrol Captain	I can do this

How a member can see who they accepted a Swap for

In the previous example the member confirmed they could do a patrol in IT Dept Best Team on Saturday, 30 June 2018 0900-1000hrs. The member who accepted to do the swap can view this by clicking the Patrol Roster sub-tab and ticking the box 'Display only patrol where I'm substituting for someone else' and click 'Update'.

My Patrol Roster

Display Options

Patrol Season: 2017/2018 ▾

Group By: Date Organisation Patrol Team

Display only patrol where I'm substituting for someone else

Update

Below are details of your upcoming and/or past patrol roster for the selected season.

TEST NSW CLUB - TEST

Patrol Team: IT Dept Best Team
Position: Patrol Captain; IRB Driver

Sat 30/06/2018	09:00 - 10:00 (1 hrs)	Substituting	Undo
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Season Total: 1 patrol(s).

How to Cancel a Swap You Have Accepted

If a Member is no longer able to do the swap they can click the 'Undo' option (colour-red) (see screenshot above). A pop up will then display 'Do you want to cancel your substitution on this patrol? You'll no longer be able to perform this substitution'. Click 'OK'. The swap patrol will then be removed from your patrol list.

NOTE: Clubs manage the time-frames for all swap functions in Surfguard. It is important to check with your club what the time-frames are at the club you patrol at.

The member who requested the swap will be able to view in their Patrols > Substitutions tab.

Display One – If person who accepted the Sub and has not clicked the 'Undo'

The name of the person who has accepted the sub, the date & time they accepted it and their mobile number displays.

Substitutions

Patrol Season:

Group By: Date Organisation Patrol Team

Below are details of your upcoming patrols for which you've requested for substitution

Club: Test NSW Club
Patrol Team: IT Dept Best Team
Position: Patrol Captain

Date	Time	Status	Person/sub, Agreed, Contact	Actions
Sat 30/06/2018	08:45 - 09:00 (0.25 hrs)	Substituted	[Redacted] 06/28/2018 21:42:36, 04134 [Redacted]	

Display Two – If person who accepted the Sub has clicked the 'Undo'

The status reverts back to Requesting Substitute and indicates the Sub has been cancelled.

Substitutions

Patrol Season:

Group By: Date Organisation Patrol Team

Below are details of your upcoming patrols for which you've requested for substitution

Club: Test NSW Club
Patrol Team: IT Dept Best Team
Position: Patrol Captain

Date	Time	Status	Person/sub, Agreed, Contact	Actions
Sat 30/06/2018	08:45 - 09:00 (0.25 hrs)	Requesting Substitute (Sub cancelled)		Remove

Patrol Swaps FAQ's

What happens if I get a confirmed swap and then I find out I am free to patrol?

Contact the member using the contact details provided in the Substitutions tab and ask them to Undo their confirmed sub. Default display is 48 hours.

NOTE: Clubs manage the time-frames for all swap functions via Surfguard. It is important to check your club's time-frames

Is there a blackout period for when you can't 'Undo' a swap you have confirmed?

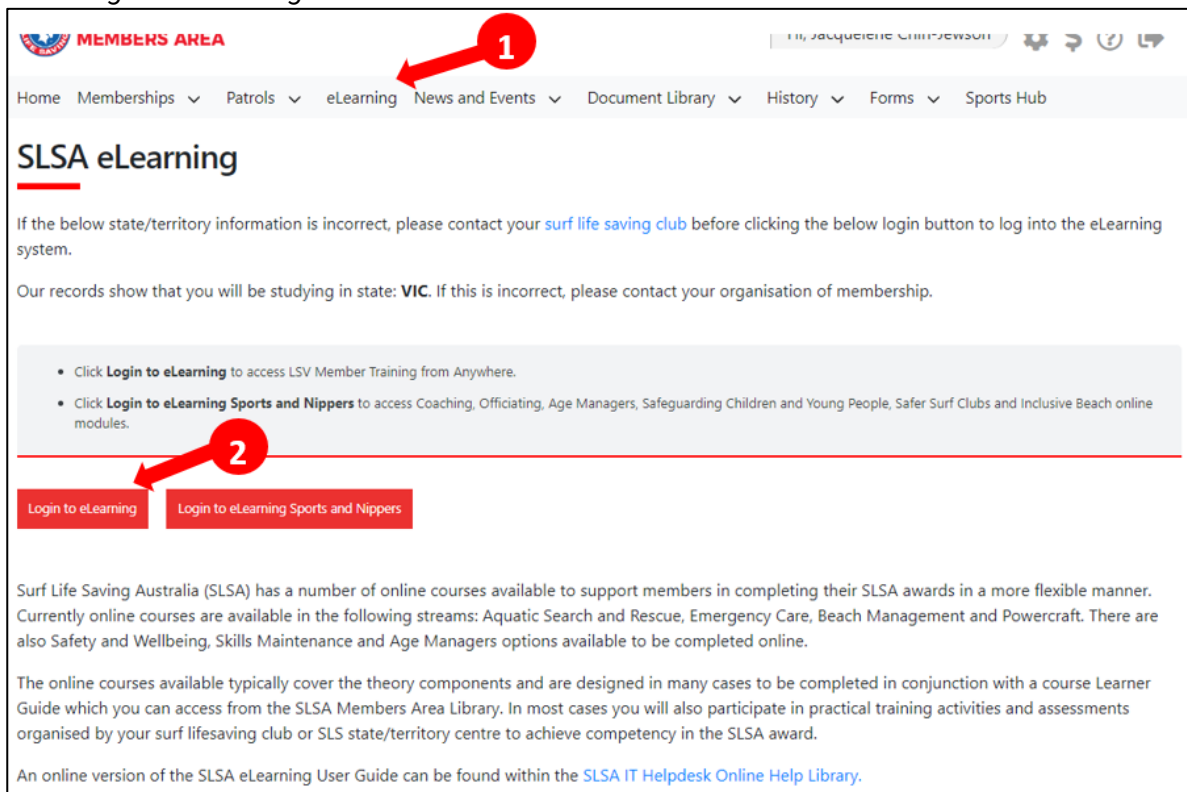
The default blackout period is 48 hours prior to start of patrol.

NOTE: Clubs manage the time-frames for all swap functions via Surfguard. It is important to check your club's time-frames

eLearning

To access the online Courses:-

1. Click eLearning
2. Click 'Login to eLearning'



MEMBERS AREA | My Jacqueline Christopherson

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SLSA eLearning

If the below state/territory information is incorrect, please contact your [surf life saving club](#) before clicking the below login button to log into the eLearning system.

Our records show that you will be studying in state: **VIC**. If this is incorrect, please contact your organisation of membership.

- Click **Login to eLearning** to access LSV Member Training from Anywhere.
- Click **Login to eLearning Sports and Nippers** to access Coaching, Officiating, Age Managers, Safeguarding Children and Young People, Safer Surf Clubs and Inclusive Beach online modules.

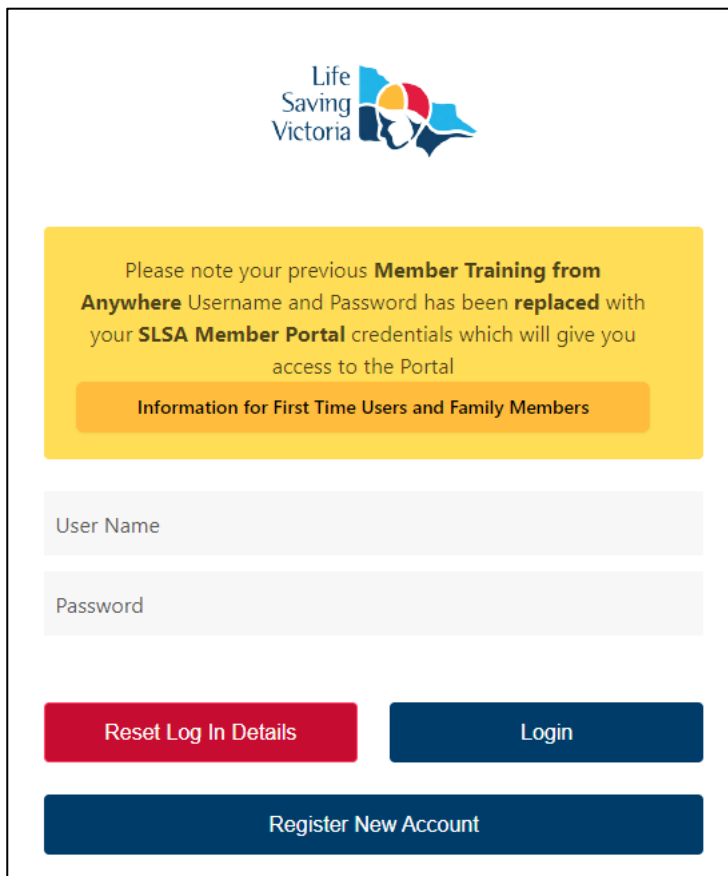
Login to eLearning | Login to eLearning Sports and Nippers

Surf Life Saving Australia (SLSA) has a number of online courses available to support members in completing their SLSA awards in a more flexible manner. Currently online courses are available in the following streams: Aquatic Search and Rescue, Emergency Care, Beach Management and Powercraft. There are also Safety and Wellbeing, Skills Maintenance and Age Managers options available to be completed online.

The online courses available typically cover the theory components and are designed in many cases to be completed in conjunction with a course Learner Guide which you can access from the SLSA Members Area Library. In most cases you will also participate in practical training activities and assessments organised by your surf lifesaving club or SLS state/territory centre to achieve competency in the SLSA award.

An online version of the SLSA eLearning User Guide can be found within the [SLSA IT Helpdesk Online Help Library](#).

3. You will be redirected through to the LSV Training Portal.
Use your same SLS Members Area account login details to login to the LSV Training Portal

A screenshot of the Life Saving Victoria Member Training Portal login page. At the top left is the Life Saving Victoria logo. Below it is a yellow box containing the text: "Please note your previous **Member Training from Anywhere** Username and Password has been **replaced** with your **SLSA Member Portal** credentials which will give you access to the Portal". Below this is a smaller orange box with the text: "Information for First Time Users and Family Members". Underneath are two input fields: "User Name" and "Password". At the bottom are three buttons: a red "Reset Log In Details" button, a dark blue "Login" button, and a dark blue "Register New Account" button.

Life Saving Victoria

Please note your previous **Member Training from Anywhere** Username and Password has been **replaced** with your **SLSA Member Portal** credentials which will give you access to the Portal

Information for First Time Users and Family Members

User Name

Password

Reset Log In Details Login

Register New Account

NOTE: You need to be an active member (with your own SLS Members Area account) in the SLSA National Membership database (Surfguard) for the previous, current or next season to have access to the eLearning.

The Member Training Portal is designed to allow Members to search for/enrol into new award and skills maintenance training activities and also complete online learning activities. Members can also view the progress of their training and view their completed award history. The portal also allows club administrators to register their courses and track course and candidate progress.

Click the link to view the videos to learn more - <https://clubs.lsv.com.au/areas/67>

History

The History tab enables members to view the following:-

Their Membership History

Membership History									
Below is a summary of your previous season history in all clubs that you have belonged to.									
State	Branch	Organisation	Date Joined	Category	Status	Season	Registration Date	Competitor	Date Updated
Surf Life Saving NSW	Sydney Branch	Clovelly	03/05/2010	Award Member	Active	2017/2018	12/07/2017	Yes	12/06/2018 12:00:58
Surf Life Saving NSW	Test NSW Branch	Test NSW Club	17/06/2013	Active (18yrs and over)	Active	2017/2018	29/11/2017	No	09/06/2018 08:08:59

Their Transaction History

Transaction History								
Below is a summary of your previous payment transactions that have been processed. When you pay any monies to Surf lifesaving clubs the transaction are displayed here.								
Transaction ID	Transaction Date	Receipt No	Transaction Type	Payment Method	Total Amount	Amount Paid	Outstanding	Description
545423	28/06/2018	2205110676	Membership fee	Credit Card	1.00	1.00	0.00	[Redacted], Transaction Number: 2205110676. Payer Name: [Redacted]
542555	14/05/2018		Membership fee	Credit Card	50.00	50.00	0.00	Eskimos Payment - [Redacted], Transaction Number: 2174318813. Payer Name: [Redacted]

Their Requests History

Request History							
Below is a summary of your previous requests that have been processed. When you perform an action such as renewing your membership, updating your personal details, or applying for new membership, your request is sent to the relevant organisation, pending their approval. While these requests are still pending, they will appear on the Pending Requests screen. Once processed, you will see them here.							
Club	Type	Created Date	Created By	Processed Date	Processed By	Comments	Status
Clovelly	Update Personal Details	29/06/2018	[Redacted]	29/06/2018	Online Renewals	View Comments	Rejected